Interactive Concourse Map

The Interactive Concourse Map is a premium feature that can be added on to almost any carbonhouse site. This map allows fans to explore all of the available dining and retail services throughout your venue and can be easily accessed on mobile.

Managing Concourse Map Points

Within the Website tab in Showtime, navigate to the Visitor Guide module to add, manage, or delete points on the concourse map.

Click Add New to create a point from scratch.

Summary

Under the summary tab, fill in the title and a brief description. Select a category. You can also add an optional link and upload a thumbnail.

Location

Use the location tab to set the coordinates of the item. The visitor guide module is used for concourse items as well as for managing your listing of hotels and restaurants outside of the venue, so you'll need to toggle to "inside" to drop the pin on the concourse.

If your map has multiple levels, use the drop down to select the appropriate level.

Once the level is chosen, the associated concourse map will appear, allowing you to drop the pin in the correct place.

Turn the item on and save it to publish it to the site right away, or simply save and turn it on later.

Still have questions? Check out the related help desk articles provided in the Training Dashboard. For more information pertaining to your site specifics, reference the Documentation widget in Showtime. To learn more about adding this premium feature to your site, or for any questions not covered by our available resources, please contact the help desk.