Getting Started in Showtime

Welcome to Showtime!

Dashboard

Upon initially logging in, the first view you'll see is your dashboard. The dashboard is set up to show the Helpdesk and Documentation widgets by default for all users, but it can be completely customized per user by selecting the plus sign and choosing which widgets to display. The widgets can be rearranged by dragging and dropping, and the size and color of each widget is also customizable by clicking the three dots in the top right corner. To learn more about all available widgets, view the "Showtime Dashboard Widget Tutorials" under Documentation.

Moving up to the header within Showtime, you'll notice several tabs. The "Showtime" logo is a direct link to the front end of your site. The Events, Website, and Media tabs take you to those related sections and are each covered in separate videos within the Training Dashboard.

What's New

The "What's New" tab links off to the carbonhouse website, where we announce new site launches, discuss new and improved Showtime features, provide general carbonhouse and industry updates, and more.

Help

Lastly, the "Help" tab takes you to Freshdesk, carbonhouse's help desk. As a carbonhouse client, you have access to unlimited support from our dedicated, in-house support team. Located in our Charlotte office, our support team works closely with the project management, design, and development teams to ensure our clients receive quick and efficient solutions to all inquiries. Whether you have a question about Showtime, are curious about additional site features, or need to schedule another training session, the help desk is your go-to resource. If you need a question answered on the go, you can also send an email directly to help@carbonhouse.com to reach the helpdesk.

Still have questions? Check out the related help desk articles provided in the Training Dashboard. For more information pertaining to your site specifics, reference the Documentation widget in Showtime, or contact the help desk to learn more.