

Alerts

All non-event content is housed within the Website tab of Showtime, including the Alerts module.

The alerts module is where homepage alerts are managed for most sites. You can add or delete alerts in this section and they can also be easily turned on and off. To add a new alert, select “add alert” and fill in the alert details. Out of the box, you have two options: “alert” will create a banner at the top of the user’s screen above your site’s header and will push all other content down, and “overlay” will create a pop up over the entire homepage. Once finished, be sure to save your work and turn the alert on, or it will not show on the front end of the site. An optional add-on for this tool includes the ability to feature alerts on individual event pages and those alerts are also managed in this module. Contact the help desk for more details and pricing.

Still have questions? Check out the related help desk articles provided in the Training Dashboard. For more information pertaining to your site specifics, reference the Documentation widget in Showtime, or contact the help desk to learn more.